



# TAITO CITY LIFE NEWS

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[https://www.city.taito.lg.jp/kurashi/foreigner/jigyoannai/life\\_news.html](https://www.city.taito.lg.jp/kurashi/foreigner/jigyoannai/life_news.html)

The City Office offers multilingual interpretation services via tablet devices. Please inquire about this at the service window you visit for procedures.

The hours these services are available differ depending on the language.

<https://www.city.taito.lg.jp/kurashi/foreigner/sodan/sodan.html>

Supported languages: English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Nepali, Filipino (Tagalog), Thai, French, Russian, Hindi, Indonesian, Khmer, Burmese and Malay.



Please check the hours these services are available here



## Bicycle Riders to Be Subject to New Blue Ticket Traffic Violation Notification System

### New to Bicycle Riders: The Blue Ticket System

- The blue ticket system issues administrative fines for relatively minor traffic violations.  
Note: Paying the fine exempts you from criminal prosecution.
- This system covers 113 types of malicious and/or dangerous violations committed by bicycle riders aged 16 and above.
- You must pay the fine within seven days of receiving a ticket. Failure to pay may result in criminal penalties. Note: The blue ticket system supplements the current red ticket system (see below).



### Red Ticket System Continues for Serious Violations

- Violations deemed highly malicious and/or dangerous, including those resulting in traffic accidents, will continue to be processed through the red ticket system. This level of violations includes:
 

- Riding while drunk
  - Riding under the influence
  - Reckless riding
  - Use of cellphones, etc. (dangerous riding), and other
- If you commit any violation subject to the red ticket system, the police will arrest you and criminal proceedings will be initiated. Prosecutors will then decide whether to indict you. If indicted, you must stand trial. A guilty verdict will result in criminal penalties such as imprisonment or fines, which will be recorded in your criminal record. A criminal record will significantly affect your future, leading to things like being disqualified from various professional licenses.

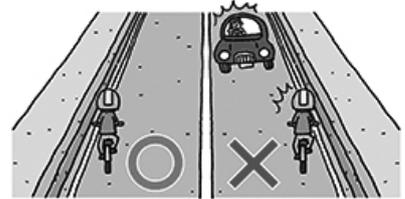
For more information, please scan this code:  
Tokyo Metropolitan Police Department website



# Bicycle Riding Safety

## ► Please observe these rules and manners when riding a bicycle:

- As a rule, ride your bicycle on the road and not on the sidewalk. If you must ride on the sidewalk, ride slowly on the side closest to the road and give pedestrians the right of way.
- Stop at intersections and look right, left and back to confirm that conditions are safe.
- Use the left lane when riding on the road.
- Turn on your lights when riding at night.



## ► Do not:

- Use your smartphone or cellphone while riding
- Use earphones or headphones while riding
- Use an umbrella while riding
- Drink alcohol before riding
- Ride double
- Ride side by side



## ► Precautions

- Both adults and children should wear helmets.
- Enroll in bicycle insurance to protect yourself in case you get into an accident.
- Conduct regular inspections and maintenance to ensure that the bicycle you ride is safe.



**Inquiries:** Traffic Affairs Subsection, Traffic Affairs Section, **Tel:** 03-5246-1288

## ► “E-Scooter Safe Use Guide” (Metropolitan Police Department)

- You can download a multilingual version of the flier (in English, Chinese, Vietnamese, Korean and Japanese).



From the Metropolitan Police Department website

# Follow the Rules When Using Parks!

1 Do not litter



2 Ball sports are only permitted in the sports corner



3 Do not let your pets run freely, and always clean up after your pet



4 Do not feed pigeons, cats and other stray/wild animals



5 Do not make loud noises or talk loudly in the morning and at night



6 Fireworks, barbecues and other activities that require fire are not permitted



7 Smoking is prohibited in the children's playground and other areas where children gather



Please visit the website for more information (use QR code at right).

**Inquiries:** Park Section, **Tel:** 03-5246-1321



# Ask Questions 24/7!

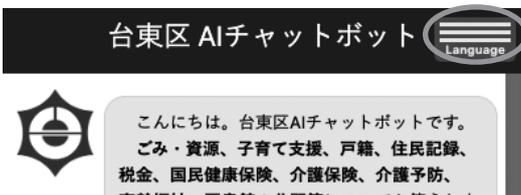
## ▶ Try the AI Chatbot

### How to Use

- (1) Click the mark at the bottom right of the Taito City website.



- (2) Click the "Language" button on the upper right of the page that opens. Choose your preferred language.



- (3) Ask a question.

**Languages available:** English, Chinese (simplified and traditional), Korean, Vietnamese, Filipino (Tagalog), Nepali, Thai, French, Burmese, Uzbek, Indonesian, Russian, Mongolian, Ukrainian

**Inquiries:** Public Relations Section

**Tel:** 03-5246-1023

# Please Have a Look at the Taito City Newsletter



Various notifications from the Taito City Office are written in the Taito City newsletter.

The newsletter can be viewed in various languages, such as English, Chinese (simplified and traditional),

Korean, Thai, and Indonesian if viewed from the city website or smartphone application "Catalog Pocket."

**Note:** To read via Catalog Pocket, search for "Taito City" after scanning the two-dimensional code and downloading the app.

**Inquiries:**  
Public Relations Section  
**Tel:** 03-5246-1021



Android



iOS

# Taito City's Website Is Viewable in Various Languages

The Taito City website can be viewed in 109 languages.  
**Languages:** English, Chinese (simplified and traditional), Korean, French, Indonesian, Malay, Thai, etc.

### ▶ Procedure

1. Click the "Foreign Language" button on the upper right side of the website



2. Choose a language

**Inquiries:** Public Relations Section,  
**Tel:** 03-5246-1021



# View the Taito City Official YouTube Channel

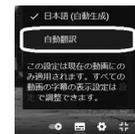
The public relations programs (news) and other videos the city produces are streaming on YouTube. You can display subtitles using YouTube's automatic translation function:



- (1) Click on the caption button on the bottom right of the video.



- (2) Click on the button, click on "Subtitles/CC," and then select "automatic translation" and choose a language.



### Notes:

1. Only English-language translations are available when playing videos on smartphones and the like.
2. Since the channel uses YouTube's automatic translation function, the translation may not be accurate.
3. Depending on the video, the automatic translation function may not be available.

**Inquiries:** Public Relations Section, **Tel:** 03-5246-1041

## Service Counters Open on Second Sundays for Partial Services

**Hours:** 9 a.m. to 5 p.m.

**Location:** Taito City Office 1F

**Services available:**

- Matters related to family registry notifications
- Issuance of residence records, personal seal registration certificates, and family registry certificates
- Matters related to notifications of moving in/out and National Health Insurance enrollment
- Matters related to personal seal registration and annulment
- Payments for taxes or health insurance premiums and matters related to motorcycle registration
- Matters related to various childrearing allowances and medical subsidies for children
- Matters related to applications for and issuance of Individual Number cards
- Matters related to applications for and issuance of special permanent resident certificates
- Consultation on tax payments and health insurance premiums
- Matters related to issuance of residence tax (tax exemption) certificates
- Matters related to issuance of a *Mother and Child Health Handbook*
- Sales of one-month ticket, coupon tickets and one-day ticket for the Taito City Circular Route Bus, Megurin

## Searching for a Hospital?

◇ **Phone**

You can search for a hospital through Himawari—the Tokyo Metropolitan Health & Medical Information Center.

**Languages:** English, Chinese, Korean, Thai and Spanish

**Hours:** 9 a.m. to 8 p.m. **Tel:** 03-5285-8181

◇ **Online**

You can search for a hospital through the Medical Information Net (NABII).

(Available in English, Chinese and Korean.)  
<https://www.iryou.teikyouseido.mhlw.go.jp>



You can also access the website by scanning this code.

## Taito City Night & Holiday Children's Clinic

Medical treatment is available for children fifteen years of age or younger for sudden illnesses that can be handled without hospitalization.

**Location:** Inside Eiju General Hospital, 2-23-16 Higashi-Ueno, Taito-ku

**Note:** Please come to the emergency reception desk on the first floor.

**Tel:** 03-3833-8381

**Note:** Since you may be directed to a specialized medical facility, please be sure to call in advance.

**Hours:**

- Monday through Saturday (except on national holidays and during the yearend/New Year's holidays): 6:45 to 9:45 p.m. (treatment from 7 to 10 p.m.)
- Sundays, national holidays, *Obon* holidays (August 14–16), and during the year-end/New Year's holidays (December 29 to January 3): 8:45 a.m. to 9:45 p.m. (treatment from 9 a.m. to 10 p.m.)



You can also access the website by scanning this code.

## Some Service Counters Have Extended Hours on Wednesdays

**Extended hours:** Until 7 p.m.

**Available service counters:**

Taito City Office (4-5-6 Higashi-Ueno, Taito-ku)

1F: ○ Family Registration Residents' Service Section

2F: ○ Nursing Care Insurance Section

○ Senior Citizens' Welfare Section

○ Handicapped Welfare Section

○ National Health Insurance Section

3F: ○ National Pension Subsection, Residents' Affairs Section

○ Collection Section ○ Tax Administration Section

6F: ○ Child-Rearing & Youth Support Section

○ After-School Affairs Subsection ○ Child Care Section

**Residents' Offices**

○ Seibu (West) Residents' Office (3-1-30 Shitaya, Taito-ku)

○ Nambu (South) Residents' Office (1-10-12 Kotobuki, Taito-ku)

○ Hokubu (North) Residents' Office (4-48-1 Asakusa, Taito-ku)

## Those Who Want to Study Japanese

There are volunteer groups in Taito City that will help you study the Japanese language. You don't need to register or make a reservation; just check the schedule and show up at the time and place the group is meeting. For more information, please visit the city website.

**Note:** We are also recruiting Japanese-language instructors and other staff.



Please scan this code for more details.

## Consultation about Life in Japan

▶ **Foreign Residents' Consultation Center**

If you have any problems or concerns, please feel free to consult the Foreign Residents' Consultation Center.

You can talk to a consultant directly on the following days.

Language	Days	Hours
Chinese	First, second and third Thursdays	10 a.m. to noon
English	First and third Thursdays	10 a.m. to noon
Korean	First and third Thursdays	2 to 4 p.m.

**Location:** Residents' Consultation Office (Taito City Office 1F)

**Inquiries:** Residents' Consultation Office, Residents' Counseling Section

**Tel:** 03-5246-1025

# Please Pay Your Resident Tax

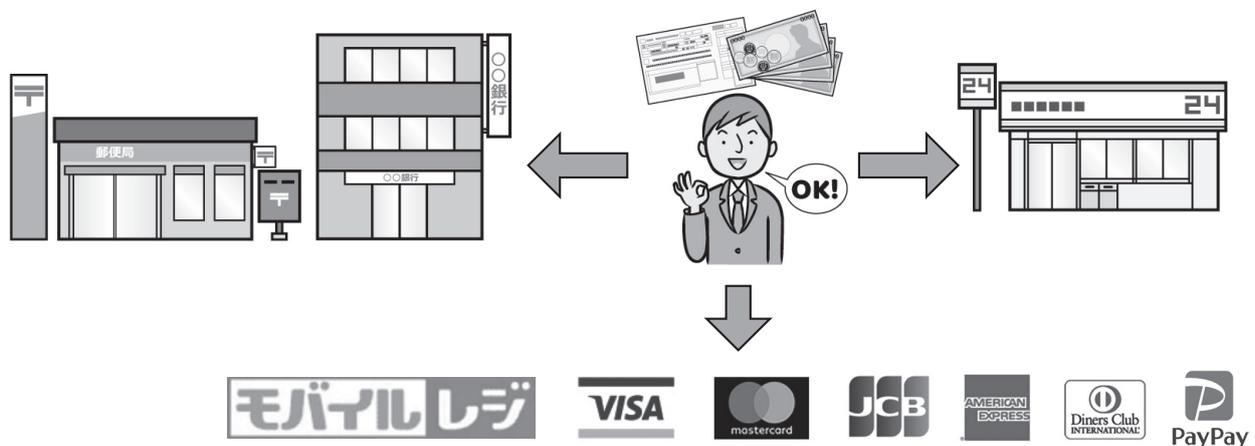
You must pay resident tax to Taito City regardless of your nationality if you earned income during the previous year, were a registered resident of Taito City as of January 1 of the current year, and have lived in Taito City for one year or longer or plan to live in Taito City for one year or longer.

Tax payment slips are divided into four installments per year, and mailed in June. This excludes salaried employees whose employers deduct taxes from their pay every month.

## Payment Methods

In addition to financial institutions such as banks and post offices, you can pay at convenience stores listed on the back of slips with barcodes.

If you have a smartphone, you can also pay through apps such as Mobile-Regi (using a credit card or Internet banking) and PayPay.



## If You Are Having Difficulty Paying Your Taxes

If you are having financial difficulties due to illness, leaving a job or business losses that make it hard for you to pay your taxes on time, please call the number below for advice right away. We will tell you about your payment options, such as paying in installments.

## If You Fall Behind in Your Payments

If you fail to pay your taxes by the deadline, we will send you a reminder. If you do not pay within ten days after the reminder is sent, we will conduct an investigation according to law concerning your assets—such as your savings, salary, real estate and life insurance. We may be forced to take measures such as seizing your assets to cover the amount you still owe.

If you do not pay your resident tax, the Immigration Services Agency may not approve your application for extension of period of stay or the like.

## Payment & Consultation Service Counter

### ● Service Hours

**Days and times:** Monday through Friday, 8:30 a.m. to 5 p.m. (until 7 p.m. on Wednesdays)

**Location:** Collection Section (No. 9 service counter, Taito City Office 3F)

### ● Sunday hours

**Day and time:** Second Sunday of the month, 9 a.m. to 5 p.m.

**Location:** Family Registration Residents' Service Section (No. 2 service counter, Taito City Office 1F)

**Inquiries:** Collection Section, **Tel:** 03-5246-1107

# Rules for Smoking/Littering

1

Do not smoke while walking or riding a bicycle/motorcycle. It is dangerous and may result in burns to yourself or others.



2

Be sure to dispose of your trash in garbage cans. If you cannot find one, bring your trash home.



3

No smoking is allowed in public spaces from 7 to 9 a.m.



4

Be considerate when smoking to prevent your smoke from drifting toward others and their homes.



**Always use city-designated public smoking areas!**



▲ Look for this sign

Smoking area locations are listed on the city website.



Inquiries: Environment Section  
Tel: 03-5246-1292