



TAITO CITY LIFE NEWS

2018.03 Vol. 10

Published by:

Residents' Support Section, Residents' Support Division, Taito City Office, 4-5-6 Higashi-Ueno, Taito-ku 110-8615, Tel: 03-5246-1126

http://www.city.taito.lg.jp/index/kurashi/foreigner/life_news.html

Remember to Pay Your Resident Tax!

You must pay resident tax to Taito City regardless of your nationality if you have earned an income during the previous year and have lived in Taito City for one year or longer, are planning to live in Taito City for one year or longer, or were registered as a resident of Taito City as of January 1 of the current year.

Tax payment slips are divided into four installments per year, and mailed in June. (This excludes salaried employees whose employers deduct taxes from their pay every month.)

Invoices

Tax payment slips with a barcode can be paid at any financial institution or convenience store.



If You Are Having Difficulty Paying Your Taxes

If you are having financial difficulties due to illness, disaster or business losses that are making it hard for you to pay your taxes on time, please call the service center for advice right away. We will tell you about your payment options, such as paying in installments.

If You Fall Behind in Your Payments

If you fail to pay your taxes by the deadline, we will send you a reminder. If you do not pay within ten days after the reminder is sent, we will conduct an investigation according to law concerning your assets—such as your savings, salary, real estate and life insurance. We may be forced to take measures such as seizing your assets to cover the amount you still owe.

Payment & Consultation Service Counter

- **Hours**
 - ▽ Monday through Friday, 8:30 a.m. to 5 p.m. (until 7 p.m. on Wednesdays)
 - ▽ Location: Collection Section (No. 9 service counter, Taito City Office 3F)
- **Sunday Hours**
 - ▽ Second Sunday of the month, 9 a.m. to 5 p.m.
 - ▽ Location: Family Registration Residents' Service Section (No. 5 service counter, Taito City Office 1F)
- ☆ If you are unable to come to the City Office during the day on weekdays, please take advantage of the extended hours on Wednesdays or on Sunday to ask for advice.

Inquiries: Collection Section, **Tel:** 03-5246-1107

Service Counters Open on Second Sundays for Partial Services

- Hours:** 9 a.m. to 5 p.m.
- Location:** Taito City Office 1F
- Available services:**
 - ⊙ Matters related to family registry notifications
 - ⊙ Matters related to residence records, personal seal registration certificates and family registry certificates
 - ⊙ Matters related to notification of moving in/out, personal seal registration, and National Health Insurance enrollment
 - ⊙ Payments for taxes or health insurance premiums and matters related to motorcycle registration
 - ⊙ Matters related to childrearing allowances and medical subsidies
 - ⊙ Consultation on tax payments and health insurance premiums

Some Service Counters Have Extended Hours on Wednesdays

- Extended hours:** Until 7 p.m.
- Available service counters: Taito City Office**
 - 4-5-6 Higashi-Ueno, Taito-ku
 - 1F: ⊙ Family Registration Residents' Service Section
 - 2F: ⊙ National Health Insurance Section ⊙ Disabled Persons' Welfare Section ⊙ Long-term Care Insurance Section ⊙ Senior Citizens' Welfare Section
 - 3F: ⊙ Tax Administration Section ⊙ Collection Section ⊙ National Pension Subsection, Residents' Support Section
 - 6F: ⊙ Child Care Section ⊙ Child-Rearing & Youth Support Section
- Residents' Offices**
 - ⊙ Seibu (West) Residents' Office (3-1-30 Shitaya, Taito-ku)
 - ⊙ Hokubu (North) Residents' Office (4-48-1 Asakusa, Taito-ku)
 - ⊙ Nambu (South) Residents' Office (1-10-12 Kotobuki, Taito-ku)

Helpful Information for Everyday Life

A multilingual app called Safety Tips is available to help foreign residents living in Japan.

Types of Helpful Information

- Medical institutions that can serve foreign residents
- Emergency telephone numbers for the police (110), fire department (119), foreign embassies and other key places that can assist you
- Disaster information about earthquakes, tsunami and torrential rain
- Information on transportation and more

Languages

- English
- Chinese (simplified and traditional)
- Korean
- Japanese



For Androids



For iPhones

Japanese-Language Classes

Taito City offers Japanese-language classes for residents fifteen years of age and older. You will need a residence card.

Time: 9:30 to 11:45 a.m.

Days: Wednesdays and Fridays

Fee: About ¥2,500 (textbook fee)

Location: Kojima Social Education Hall(??) (1-5-2 Kojima, Taito-ku)

Application period: April 2 (Mon.) through 20 (Fri.)

Inquiries: Residents' Affairs Section, **Tel:** 03-5246-1126

Tablet-Based Interpretation Service

If you're at the City Office and want to ask something but cannot speak Japanese, or have problems with unfamiliar words or the nuances of the Japanese language when completing procedures, please ask the staff at the service counter if you can use the tablet-based interpretation service. The tablet will supply explanations in your mother tongue or in a language you understand.

Languages: English, Chinese, Korean, Spanish and Portuguese



Inquiry hours: 8:30 a.m. to 5 p.m. except for Saturdays, Sundays, national holidays and during the year-end/New Year's holiday period (unless otherwise stated)

Follow the Garbage Disposal Rules!

► How to Dispose of Your Garbage

1. Separate your garbage into recyclable items, burnable garbage, unburnable garbage and large-sized garbage
2. Take your garbage out on the proper collection day, depending on the type of garbage and the region where you live
3. Bring your garbage to the designated location by the place you live

Note: Contact the Waste Collection Office to receive a garbage collection calendar.

			<p>Large-sized garbage Home appliances, furniture, etc.</p> <p>You must apply with the Large-size Waste Reception Center</p>
Recyclable items	Burnable garbage	Unburnable garbage	

► Fees

As a rule, recyclable items, burnable garbage and unburnable garbage from households are collected free of charge. However, if you dispose of four or more 45-liter bags of garbage at one time, you will be charged a fee for the fourth bag and any additional bags.

► Large-sized Garbage (from households only)

Oversized garbage is collected on a reservation basis, and fees are charged for pickup. You can make a reservation for this with the Large-size Waste Reception Center. Please make your reservation by telephone or via the Internet. Internet reservations can be made in Japanese, English, Chinese and Korean.

● Large-size Waste Reception Center

Tel: 03-5296-7000 (Monday through Saturday, 8 a.m. to 7 p.m.)

URL: <http://sodai.tokyokankyo.or.jp/>

Inquiries: Taito City Waste Collection Office, **Tel:** 03-3876-5771



You can also access the website by scanning this code.



Purchase Large-sized Garbage Disposal Tickets and attach them to your items before disposal.

Consultation Offered in Foreign Languages

► Foreign Residents' Consultation Center

If you have any questions or problems concerning everyday life, please take advantage of the consultation services the Foreign Residents' Consultation Center provides.

Language	Days	Hours
Chinese	First, second and third Thursdays	10 to 11:30 a.m.
English	First and third Thursdays	10 to 11:30 a.m.
Korean	First and third Thursdays	2 to 3:30 p.m.

Location: Residents' Consultation Office (Taito City Office 1F)

Introducing the Taito City Asakusa Culture Tourist Information Center

▶ What is the Asakusa Culture Tourist Information Center?

It's a tourist information center located in front of Asakusa Kaminarimon Gate that provides information in four languages (Japanese, English, Chinese and Korean). Focusing on the concept of "searching, showing and supporting," the center presents helpful information and services to everyone visiting Taito City. You can enjoy a panoramic view of Tokyo SkyTree and Asakusa from the observation terrace on the eighth floor.

Everyone is welcome to visit.

▶ Guided Tours for Foreign Tourists

On Saturdays, Sundays and Mondays*, volunteers give guided tours of Asakusa in English for foreign tourists. Reservations are not required, and there is no charge. Please come to the meeting area on the day of the tour. Departure times: (1) 10:30 a.m. (2) 1:15 p.m. (meet ten minutes before the departure time)

Meeting area: Asakusa Culture Tourist Information

Center 1F

*Monday tours are scheduled to start from April 2018.

Address: 2-18-9 Kaminarimon, Taito-ku

Hours: 9 a.m. to 8 p.m.

Note: The 8F observation terrace is open from 9 a.m. to 10 p.m., and the 8F coffee shop is open from 10 a.m. to 8 p.m. (last order is at 7:30 p.m.)

Closed: Open year-round (may be closed for maintenance)

Admission: Free

Inquiries: Asakusa Culture Tourist Information Center,

Tel: 03-3842-5566



Taito City's Website Is Viewable in Various Languages

The Taito City website can be viewed in 103 languages.

Languages: English, Chinese (simplified and traditional), Korean, French, Indonesian, Malay, Thai, etc.

▶ Procedure

1. Click the "Multilingual" button on the upper right side of the website

"Multilingual" button



2. Choose a language

Note: Since the translation is automated, the text may not be entirely accurate in some cases.

Inquiries: Public Relations Section, **Tel:** 03-5246-1021

Search for a Hospital/Clinic

You can search for a hospital by phone or via the Internet in several foreign languages. They will tell you the location, telephone number, hours and medical departments of the hospital.

◇ Telephone

Languages: English, Chinese, Korean, Thai and Spanish

Hours: 9 a.m. to 8 p.m.

Tel: 03-5285-8181

◇ Internet (Japanese and English)

URL: <http://www.himawari.metro.tokyo.jp/qq/qq13enmnl.asp>



You can also access the website by scanning this code.



Obtaining a *Mother and Child Health Handbook*

If you're expecting a baby, please file a pregnancy notification. You'll receive a Mother and Child Health Packet, which includes the *Mother and Child Health Handbook*, tickets for pregnancy health exams, and various information packets.

Please file your pregnancy notification as soon as you know, preferably by the eleventh week of pregnancy.

Eligibility

You must be a registered resident of Taito City, and have had a doctor or midwife confirm your pregnancy.

Notification Form

The pregnancy notification form is available at the service counter. You can also download it from the Taito City website. You will need to write the name and address of the medical institution where your pregnancy was confirmed, the number of weeks you've been pregnant, and your expected due date.

Documents Required When Filing

You must also present official documentation that verifies your personal ID and your individual number.

Note: If someone files the notification on your behalf (proxy), your proxy must also have documentation to verify his/her personal identification. If your proxy lives in a different household than the expectant mother, a proxy letter is required as well.



Filing Locations

Taito Health Center, Asakusa Health Consultation Center, residents' offices and annexes, and the Family Registration Residents' Service Section

Inquiries: Health Service Section, Taito Health Center
Tel: 03-3847-9447, **Fax:** 03-3847-9467

To Dog Owners

Taito City residents who own dogs are responsible for doing the following:

- (1) Registering their dog (once in the dog's lifetime)
- (2) Getting their dog a rabies vaccination (once a year)
- (3) Certifications for (1) and (2) must be attached to the dog

Note: Residents who do not do these things may face a fine.

You can register your dog and get your pet a rabies vaccination at veterinary hospitals in Taito City. You can also receive the dog tags described in (3).

▽ Proper manners for dog owners

- (1) Use a leash when walking your dog
- (2) Always take your dog's waste home with you

These are specified by a city ordinance, so be sure to observe them. In addition, please show consideration for your neighbors and follow proper manners as a dog owner, such as having your dog poop in a place that will not cause a problem for other people and then clean up after it, and disperse the dog's urine with water.

Inquiries: Animal Protection Management Subsection, Living & Public Health Section, Taito Health Center
Tel: 03-3847-9437



Stocking Emergency Supplies

Earthquakes and other disasters can strike anywhere, and at any time. Be prepared for them by stocking enough food, drinking water and other items for each person in your family to last about three days.

Example of Supplies

- Drinking water (three liters per day per person)
- Preserved foods (such as canned foods, instant rice and retort pouch foods)
- Can opener • Disposable toilet • Toilet paper
- Wet wipes • Garbage bags • Gas cassette stove
- Gas cassettes • Battery-operated flashlight
- Lighter • Portable radio • Dry-cell batteries
- Work gloves
- First-aid supplies (such as adhesive bandages, antiseptic solution and household medicines)



Short-Term Childcare

To mothers and fathers: Would you like to take a break? We provide childcare services by the hour.

Note: The service is available regardless of the reason, such as work.

Eligibility	Children between one and six years old (pre-schoolers) who live in Taito City, are healthy and are able to adjust to group activities
Days and hours	Year-round from 9 a.m. to 5 p.m. except for January 1 through 3
Maximum use	Up to eight times per month
Fee	¥500 per hour There is a separate fee for lunch (¥400) and snacks (¥100).
Location	Horai Childrearing Support Center Welfare Plaza Taito Seihokai 2F, 2-14-7 Kiyokawa, Taito-ku
Other	Registration in advance is required.



Inquiries: Horai Childrearing Support Center, **Tel:** 03-5824-5624 (9 a.m. to 5 p.m. except from January 1 to 3)

Short-Term Childrearing Support

Infants and Toddlers Short Stay, Short Stay, Twilight Stay

Temporary childcare can be provided for parents raising children who are having difficulty taking care of their children due to work or illness.

	Infants and Toddlers Short Stay	Short Stay	Twilight Stay
Eligibility	Infants and toddlers up to but not including two years of age who live in Taito City	Children between two years of age and sixth grade of elementary school who live in Taito City, are healthy, and are able to adjust to group activities	
Maximum use	Seven days per month (up to six nights and seven days)	Seven days per month (up to six nights and seven days) Note: Except for January 1 through 3	Up to thirty days within a six-month period Note: Except for January 1 through 3
Fee	One-night, two-day stay (with meals) ¥6,000 Note: Reduction and exemption plans are available.		5 to 10 p.m. (with meals) ¥2,000 each time Note: Reduction and exemption plans are available.
Location	Japan Red Cross Medical Center and Pediatric Hospital Address: 4-1-1 Hiroo, Shibuya-ku	Horai Childrearing Support Center Address: Welfare Plaza Taito Seihokai 2F, 2-14-7 Kiyokawa, Taito-ku	
Other	Application in advance is required.		Advance registration and application are required.

Inquiries: Nihonzutsumi Families and Children Support Center, **Tel:** 03-5824-2571 (9 a.m. to 5 p.m. except on Sundays, national holidays, and during the year-end/New Year's holidays)
Taito Families and Children Support Center, **Tel:** 03-3834-4577 (9 a.m. to 5 p.m. except on Sundays, national holidays, and during the year-end/New Year's holidays)